



WHO TO CALL



If there is a life threatening emergency, always call 9-1-1. This list of services was developed for the West Centretown area. Some services are catchment specific and some are municipal. Phone: **613-236-1222** (non-emergency)

❖ Community Response Team (CRT) - Somerset West Community Health Centre

West Centretown(North -Scott St., South -Hwy 417, East – Bank St, West – Holland Ave.

- Can respond to issues such as people in distress, public drug use and clean-up of needles or other items.
- **613-447-0029** or homelessoutreach@swchc.on.ca
- Available Monday to Saturday, 12pm – 7pm

❖ Salvation Army Outreach Van

- Connect with them through **311** or or outreach@saobc.org
- Emergency-based transportation service for homeless and shelter-staying clients.
- Life-sustaining necessities such as sleeping bags, boots, jackets, socks, gloves, water, etc. Only provides food when donations are given.
- Available: 7 days a week, 11am-3am

❖ ANCHOR - Alternative Neighbourhood Crisis Response

Area of Service - North: Ottawa River, East: Rideau Canal, South: Hwy 417, West: Preston Street

- Can respond to issues such as people in distress, mental health or substance use related crisis.
- Call **211** to be connected
- Available 7 days a week, 24 hours a day, 365 days a year

WHEN YOU FIND DISCARDED NEEDLES OR DRUG USE SUPPLIES

Do not pick up or touch the needle without the proper supplies and knowledge of needle disposal. Please call 3-1-1. **If you need this cleaned up more immediately than can be done by the City of Ottawa, please call the Community Response Team at the numbers listed above.**

City of Ottawa

311 or needlereporting@ottawa.ca

- City of Ottawa needle pick-up and disposal
- Takes up to an hour or more for arrival
- Available 24/7
- Website: <https://www.ottawapublichealth.ca>



ottawa community
food partnership



PARKDALE
FOOD CENTRE

St Luke's Table
Nourishing Hope